



## MEDICALL Patient Satisfaction Surveys Solutions for Online and Custom Reviews

With patients demanding more consumer services and better customer service, customized patient satisfaction surveying has never been more important. **TelTech Systems MEDICALL Patient Satisfaction Surveys** seamlessly connect you with your entire population of patients within minutes. Immediate online access to survey results gives you the data needed to evaluate patient satisfaction and quickly identify areas for growth and improvement.

- **Customize to fit your practice needs:** Maximize your practice needs by obtaining detailed information based on respondents' answers.
- **Improve your online presence:** Text or Email a link to any online review platform so patients can post an on-line review of the practice.
- **Automated:** Allows for automated patient surveys to be automatically distributed to patients.
- **Targeted:** Patients have varying needs, so surveys shouldn't come in a one-size-fits-all package. By leveraging the customization function within **MEDICALL** you can target patient surveys to specific groups to further improve patient relationships and loyalty.
- **Higher Response Rates:** Surveys can be delivered after hours when your patients are more likely to be willing and able to complete your survey - allowing them to provide feedback from the comfort of their own home and eliminating the discomfort a patient may feel when providing feedback live or in-office.
- **Get Faster Results:** Surveys can be delivered anytime. Patient survey responses can be analyzed immediately. 24/7 secure online access to survey results is included.
- **Collect Data for Less:** No upfront investment is required - gathers personalized feedback for a fraction of the cost of mailed surveys or live interviews. Save thousands in annual costs commonly associated with traditional survey methods, including ever-rising postal rates and FTE hours spent on preparing mailed communications or making manual outbound calls.

Stay ahead of client satisfaction issues efficiently and cost-effectively using  
**TelTech Systems Survey Service**

**Call today or email to get started: 1-800-291-0206, [sales@teltechsystems.com](mailto:sales@teltechsystems.com)**