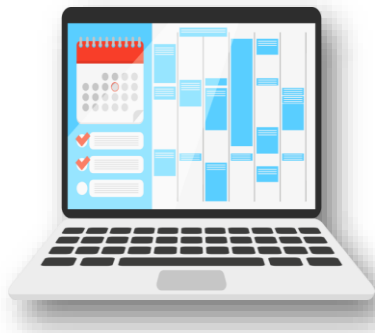# Communication with patients has never been more critical!

TelTech System's MediCall communication platform provides the ideal solution to help practices communicate efficiently with their patients while reducing cancellations and no-shows, positively impacting our clients' bottom lines. MediCall is a true cloud-based patient communication with call, text, and email appointment reminder notification options.

Integrated Solutions

Through our partnerships and integration capability, medical practices are able to receive appointment reminder confirmation and cancellation results automatically back into their scheduler. MediCall interfaces with schedulers, automating the process of file transfer to and from our secure server.
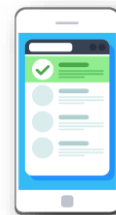
The MediCall Difference

- Call results are automatically updated into scheduler
- Highly professional, customized approach – we work with you to craft the voice, text, and email messages that best represent your practice
- Call reminders are professionally recorded using a human voice
- No contract: simply cancel any time with a
- 30-day notice

No-Risk, No Set Up Fees, No Contracts!

TelTech System's **15-day free trial** provides a **no-risk** opportunity for practices to try the MediCall service and assess its value and impact.

Additional Services – MediCall Answers Your Communication Needs!

- Two-Way SMS messaging for direct communication with patients
- Chat application with real-time alerts when patients respond to texts
- On-the-fly broadcast alerts to all or select patients (i.e. doctor is running late, weather issue, etc.)
- Recalls to ensure patients schedule their follow up and annual appointments
- Test results
- Soft-pay reminders
- Pre-appointment questionnaires reduce intake and in-office wait times
- Post-appointment surveys - address issues, attract new patients (connect to social media or website)

MediCall Return on Investment:

- Increased Profits- Minimize No-Show Appointments, Streamline Operations
- Increased Efficiency- Reduce Time Confirming Appointments, Improve Communications
- Increased Patient Satisfaction- Remind and Confirm Patient Appointments Conveniently

Contact us at 800-899-4237, Ext. 2264 or email info@adsc.com for more information on MediCall and our MedicsCloud Suite. TelTech can be contacted at 800-291-0206 / sales@teltechsystem.com